



What do IFs look for in a NADO partner?

MIKE EARL - GENERAL MANAGER ANTI-DOPING

WORLD RUGBY PROGRAMME 2015

Programme overview

- World Rugby – 3562 tests conducted, 73% OOC, 0.11% ARDVs
- Entire game – 4880 (2014 figure), 1.02% ADRVs

Education and awareness

- Mandatory education workshops to 2276 players, coaches and staff
- 6103 players completed e-learning module
- High profile 'Keep Rugby Clean' campaign at 2015 World Cup

NADO and RADO network

- Interface with approximately 30 NADOs worldwide
- Also use independent service providers

TOGETHER



WHAT DO WE LOOK FOR IN A RELATIONSHIP?



1. Partnership and collaboration
2. Service levels
3. Communication

PARTNERSHIP AND COLLABORATION

WHAT ARE WE LOOKING FOR?:

- Collaboration on TDP and pre-event testing to maximise resources
 - Collaborative opportunities on education (or at least harmonisation)
 - Information sharing and investigations
 - Co-ordinating our ABP priorities and athlete pools
 - Collaboration agreements?
-
- Feedback
 - Sharing ideas

2. SERVICE LEVELS - STAFFING

WHAT ARE WE LOOKING FOR?:

DCOs and BCOs – Planning and resources

- Flexibility (the holy grail) – a workforce to meet the needs of modern anti-doping
- A good level of certified and audited D/BCOs (of both genders)
- Sport and IF specificity

Office staff knowledge and experience

- Don't walk away Renée! – the value of keeping good staff
- Do we/you know who does what?

2. SERVICE LEVELS - LOGISTICS

WHAT ARE WE LOOKING FOR?:

Collecting and shipping blood

- How can we do it and how flexible are the delivery options?

Results processing and efficiency

- Making best use of ADAMS for results, profiling and TUEs
- When processes and quality systems become a threat to expediency and logic

Quality

- Why quality matters for all of us
- The value of clarity and expediency in invoicing

3. COMMUNICATION

WHAT ARE WE LOOKING FOR?:

Openness

- Are we properly understanding each other - have we agreed what we think we have?

Customer focus

- Response times (for a yes and a no)
- (When it) all falls down – what if something goes wrong?
- Feedback on test outcomes

Support

- (Reach out) I'll be there - are we available, are you available 24/7?

THE FUTURE

- What effect will the new WADA Guidelines have on:
 - Existing working practices/relationships
- What effect will the push for governmental compliance have on:
 - Expansion of the NADO network

**THE CLOSER YOU GET,
THE BETTER YOU LOOK**



BABY